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PTO/SB/21 (08-03)

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**TRANSMITTAL
FORM**

(to be used for all correspondence after initial filing)

Application Number	09/370,504
Filing Date	8/9/1999
First Named Inventor	Gallant
Group Art Unit	2666
Examiner Name	Tran, Phuc H.
Attorney Docket Number	977-015 (RIC 98-047)

ENCLOSURES (check all that apply)☐ Fee Transmittal Form☐ Fee Attached☒ Amendment / Reply☐ After Final☐ Affidavits/declaration(s)☐ Extension of Time Request☐ Express Abandonment Request☐ Information Disclosure Statement☐ Certified Copy of Priority Document(s)☐ Response to Missing Parts/
Incomplete Application☐ Response to Missing Parts
under 37 CFR 1.52 or 1.53☐ Drawing(s)☐ Licensing-related Papers☐ Petition☐ Petition to Convert to a
Provisional Application☐ Power of Attorney, Revocation
Change of Correspondence Address☐ Terminal Disclaimer☐ Request for Refund☐ CD, Number of CD(s)☐ After Allowance Communication to
Group☐ Appeal Communication to Board of
Appeals and Interferences☐ Appeal Communication to Group
(Appeal Notice, Brief, Reply Brief)☐ Proprietary Information☐ Status Letter☒ Other Enclosure(s)
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Remarks

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and
Individual name

Wall Marjama & Bilinski, LLP

Daniel P. Malley

Reg. No. 43,443

Signature

Date

March 1, 2004

CERTIFICATE OF MAILINGI hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this date: March 1, 2004

Typed or printed name

Kathryn A. Watson

Signature

Date

March 1, 2004

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PATENT CASE NAME/NO. 977-015 (RIC 98-047)

Response #21
3/30/04
Witcher

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Gallant et al.

Serial No: 09/370,504

Filing Date: 8/09/1999

Title: METHOD OF AND SYSTEM
FOR PROVIDING QUALITY OF
SERVICE IN IP TELEPHONY

Group Art Unit: 2666

Examiner: Tran, Phuc H.

RESPONSE

Commissioner for Patents
P.O Box 1450
Alexandria, VA 22313-1450

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Kathryn A. Watson
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RESPONSE TO THE EXAMINER'S OFFICE ACTION

Sir:

In response to the Office Action dated 12/05/2003, designated as Paper No. 20 in the above-captioned application, please enter the following Remarks:

Remarks begin on page 2 of this paper; and

Amendments to the Claims are reflected in the listing of claims which begins on page 7 of this paper.